Abdulrahman Omar Ghonemy

Software QA Engineer

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PROFESSIONAL SUMMARY

Software QA Engineer with 3+ years of experience in manual and API testing, currently testing a a SaaS ERP/CRM platform (Oracle APEX) with 30+ modules covering real estate, HR & payroll, and finance. Experienced in validating Gulf-market integrations (Zid, Salla, Noon, ZATCA) for POS and e-commerce systems. ISTQB CTFL v4.0 certified, working in Agile teams with Jira and Azure DevOps.

TECHNICAL SKILLS

- **Testing:** Manual, Functional, Regression, Smoke, Sanity, Exploratory, UAT, End-to-End, Cross-browser
- **API Testing:** Postman (collections, environments, test scripts), REST APIs
- **Tools:** Jira, Azure DevOps, Postman, SQL
- **Automation & Performance (basic):** Selenium, JMeter
- **Methodologies:** SDLC, STLC, Agile (Scrum/Kanban), Test Case Design, Defect Life Cycle
- **Domains:** SaaS, ERP, CRM, Real Estate, HR & Payroll, Finance, POS, E-commerce, Fintech, E-learning
- **Platforms:** Oracle APEX, Web, Mobile

ACHIEVEMENTS

- Identified and reported 40+ critical/major defects while validating 5+ integrations (ZID, Salla, ZATCA, Noon, Payment APIs), improving data consistency.
- Obtained ISTQB Foundation Level v4.0 certification, reinforcing structured testing methodology and industry best practices.

PROFESSIONAL EXPERIENCE

Click App Systems — Software Quality Assurance Engineer (Based in Kuwait)

Remote, Full-time | June 2025 – Present

- Tested a SaaS ERP/CRM platform built on Oracle APEX, with 30+ modules serving clients across real estate, contracting, recruitment, and service industries.
- Validated end-to-end business flows across Real Estate & Rental Contracts, HR & Payroll, Finance, and CRM, confirming data moved correctly between modules.
- Designed and executed 100+ test scenarios covering functional, integration, and regression testing across different client configurations.
- Verified client-specific settings and user permissions, making sure each client only accessed their enabled modules and data.
- Reproduced and triaged client-reported production issues, documenting steps, evidence, and severity to speed up developer fixes.
- Ran regression testing before each release, since every update reaches all clients at once.

Delal Alyasmeen Trading Co. — Software Quality Assurance Engineer

Saudi-based company · Mansoura, Egypt office | On-site, Full-time | Dec 2025 – Present

- Validated POS/ERP workflows for inventory, customers, and suppliers, catching data mismatches between modules before release.
- Tested integrations with Zid, Salla, Noon, ZATCA e-invoicing, and payment gateway APIs using Postman, covering data sync, payload validation, and error handling.
- Identified and reported 40+ critical and major defects across these integrations before they reached production.
- Ran smoke and regression testing within Agile sprints and verified fixes with developers to keep releases stable.

6th Oct Academy — Software Quality Assurance Engineer

Remote, Part-time | Dec 2024 – Sep 2026

- Executed 200+ functional, exploratory, smoke, and regression test cases for an e-learning platform.
- Tested REST APIs in Postman and ran basic load tests in JMeter to check response times under expected traffic.
- Logged and tracked defects in Azure DevOps within Scrum sprints, working closely with developers on fix verification.

Nasr Soft — Software Quality Assurance Engineer

Remote, Part-time | Dec 2022 – Sep 2024

- Tested a fintech mobile wallet app across 80+ user scenarios, including transactions, notifications, and navigation.
- Validated APIs and error handling, including negative and edge cases, to improve transaction reliability.
- Managed the full defect lifecycle in Jira, from logging through fix verification.

CERTIFICATIONS

- **ISTQB Foundation Level v4.0 — Certified (2025)**
- **Automation Testing:** Automation Testing Basics (Udemy).
- **API Testing:** Postman API Testing (QACart).
- **Database Skills:** SQL Fundamentals (MaharahTech).

EDUCATION

Bachelor's Degree in Computers and Informatics (Computer Science Major)
Zagazig University | Sep 2019 – Jul 2023
Graduation Project: Trip Advisor Enhanced App (Excellent)

LANGUAGES

- **Arabic (Native)**
- **English (Fluent)**